



## Laboratori Agroalimentari Ambiental Girona, S. L.

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### LAG Quality Policy

The laboratory activity consists of chemical and microbiological analyzes within the agri-food and environmental area:

- Chemical and microbiological analyzes of water
- Chemical and microbiological food analysis
- Soil chemical analysis
- Chemical and microbiological analysis of feed and raw materials
- Chemical analyzes of residues in food, animal and animal carcasses
- Microbiological studies (shelf life, Challenge Test, commercial stability...).

Another activity of the laboratory is the pedagogy in relation to its activity:

- Food handlers
- Personnel of the department of Quality of the companies
- Organizational entities (CIFO, ECA, GENCAT...).

The LAG's Quality Management System aims to establish the criteria for the execution of the mentioned activities in order to:

- satisfy our clients' legal and regulatory requirements
- detect opportunities for improvement, which should be oriented towards optimizing the operation of our laboratory and increasing the satisfaction of our customers.

Consequently, LAG Management is committed within the framework established in the Standard UNE-EN ISO / IEC 17025 and the Standard UNE-EN ISO 9001 to:

- 1) *Complying and enforcing the entire organization of the criteria established in said international standard, as a tool to achieve the level of technical competitiveness required by the agri-food sector*
- 2) *Review / Modify / Define Quality Objectives, providing the necessary resources to achieve them*
- 3) *Review the adequacy and suitability of human and material resources to achieve compliance with the quality requirements inherent to our services and, as far as possible, maintain a high level of customer satisfaction*
- 4) *Maintain confidentiality about samples and data relating to our customers*
- 5) *Ensure our independence of judgment regarding any organization that might negatively interfere in the impartiality that we must respect in all our activities*
- 6) *Motivate all our staff in compliance with what is established in our Quality Management System, since this is a fundamental element to maintain / improve our good image as an analysis laboratory*
- 7) *Apply our Quality Management System as a business management tool, periodically reviewing its implementation and effectiveness and establishing mechanisms for continuous improvement.*

Girona, July 19<sup>th</sup>, 2017

Signed: Direction  
Dolors Reixach Canet